



# Made for Your Mission

The Intelligent Platform for Public Safety Operations

# Public Safety is More Demanding Than Ever.



## Overstretched, Understaffed, Still Expected to Deliver

- Large police departments have **5% fewer officers** than in January 2020, despite most agencies experiencing increased calls for service
- **29–36%** of public safety agencies are understaffed
- **65%** of law enforcement agencies lack enough applicants to fill openings
- **78%** of departments say recruiting has gotten harder over the past five years
- Dispatchers face high cognitive demands and information overload, leading to fatigue and increased risk of error



## Excess Paperwork Strains Operations

- **3+ hours** per shift spent on paperwork
- **68%** of responders must return to the station to complete reports
- Excessive reporting requirements consume time, cause fatigue, and reduce field presence



## Fragmented Systems Add Complexity, Reduce Clarity

- **51%** of officers use **4–6** applications daily, preventing effective use of data
- **67%** of first responders rely on outdated on-premises systems, increasing cyber attack risk

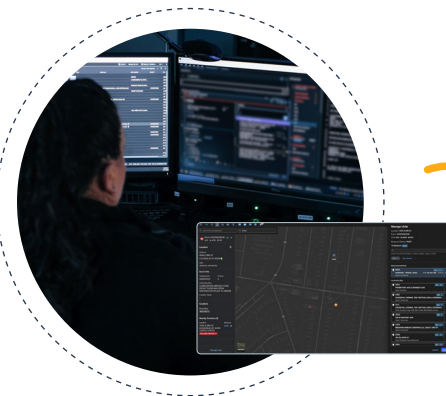


# Mark43 is Built to Support Your Mission.

Every day, public safety agencies and first responders face mounting pressures—from chronic understaffing and administrative overload to fragmented, outdated technology. These challenges don't just slow response—they put communities and officers at risk.

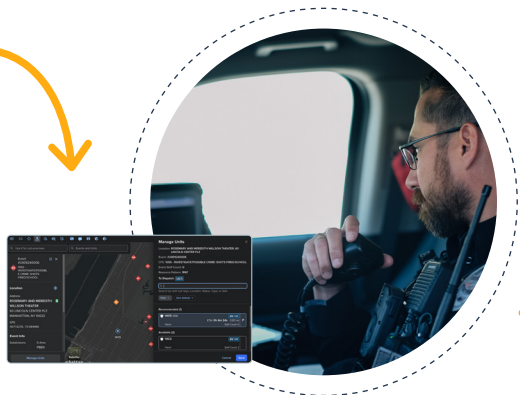
Mark43 is built to meet these demands head-on, delivering modern, connected solutions that help agencies operate smarter, faster, and safer.

# From Dispatch to Resolution. Your Unified Platform.



## Mark43 CAD

Delivers fast, accurate dispatch powered by real-time data, helping agencies respond quickly while maintaining visibility across units and jurisdictions



## Mark43 First Responder

Puts critical insights in the hands of first responders to manage assignments, respond to events, and access critical information directly from their MDTs



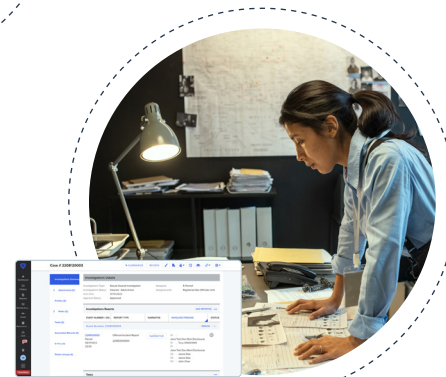
## Mark43 OnScene

Enables first responders to document incidents, collect data, and communicate in the field in real-time, right from the palm of their hands



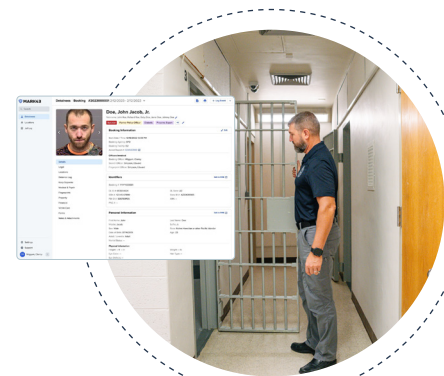
## Mark43 RMS

Streamlines records and reporting, improves data integrity, and ensures compliance, reducing administrative burdens so officers can spend more time in the field



## Case Management Link Analysis Universal Search

Work seamlessly together to accelerate investigations, helping detectives stay organized and uncover key connections, while providing leadership with clear oversight



## RMS Booking

Simplifies intake with a fast, error-reducing workflow that improves operational efficiency, enhances accountability, and supports safer, compliant jail operations



## Mark43 Insights

Delivers fast, intuitive access to data for better operational management, informed decision-making, and transparent communication with both command and communities—all within a platform agencies already use and trust



# Dispatch

Mark43 CAD

## Dispatch Without Delay.

Mark43 CAD connects call takers, dispatchers, and field personnel with real-time data for faster, smarter response. Built for resilience and constant innovation, it ensures seamless collaboration, situational awareness and operational continuity—keeping communities safer.

- **Faster Call Intake:** Capture critical details quickly and accurately with intuitive workflows, cutting response times by up to 50%
- **Real-Time Coordination:** Share live data across dispatch, field, and command. Integrates with Mark43 RMS, Esri, RapidSOS, and more for full visibility
- **Built for Resilience:** Cloud-native with high uptime and disaster recovery in mind. Access from anywhere and stay connected during emergencies

# Response

Mark43 CAD, First Responder & OnScene

## A Better Response, Wherever the Call Takes You.

Mark43 CAD, First Responder and OnScene keep dispatchers and first responders connected—from the call to the scene. Real-time tracking, instant alerts, and mobile access ensure faster, safer decisions through seamless coordination.

- **Real-Time Situational Awareness:** Track units, improve coordination, navigate with dynamic maps, and stay updated in real-time
- **Quick and Clear Communication:** Send one-click alerts, message units, access contacts instantly, and manage call queues seamlessly
- **Stay Connected, Anywhere:** Manage calls, run checks, write reports and view maps on an MDT, Car-play enabled cruiser, or on your mobile phone.



# Reporting

Mark43 RMS

## Less Paperwork. More Time to Protect and Serve.

Mark43 RMS empowers first responders to complete reports quickly from anywhere, delivering the speed, accuracy, and flexibility agencies need through real-time data access, intuitive workflows, and built-in compliance.

- **Finish Reports Faster:** Cut arrest reporting time by 50% and offense report-writing time up to 80% with intuitive workflows and dynamic tools
- **Eliminate Reporting Errors:** NIBRS and State IBRS compliance validation means accurate and faster reporting
- **Capture Better Data, Faster:** Guided templates, validations, and AI tools like ReportAI to streamline report writing



# Investigations

Mark43 Case Management, Link Analysis & Universal Search

## Smarter Investigations. Stronger Oversight. Faster Results.

Spend less time on paperwork and more time solving cases. Mark43 equips detectives and supervisors with tools to manage investigations faster, collaborate in real-time and close cases.

- **Streamline Workflows:** Link reports, evidence, and notes in one secure, collaborative system
- **Speed Up Reviews:** Use BriefAI to quickly assess case status and cut review time
- **Improve Oversight:** Track caseloads, timelines, and team performance with actionable dashboards



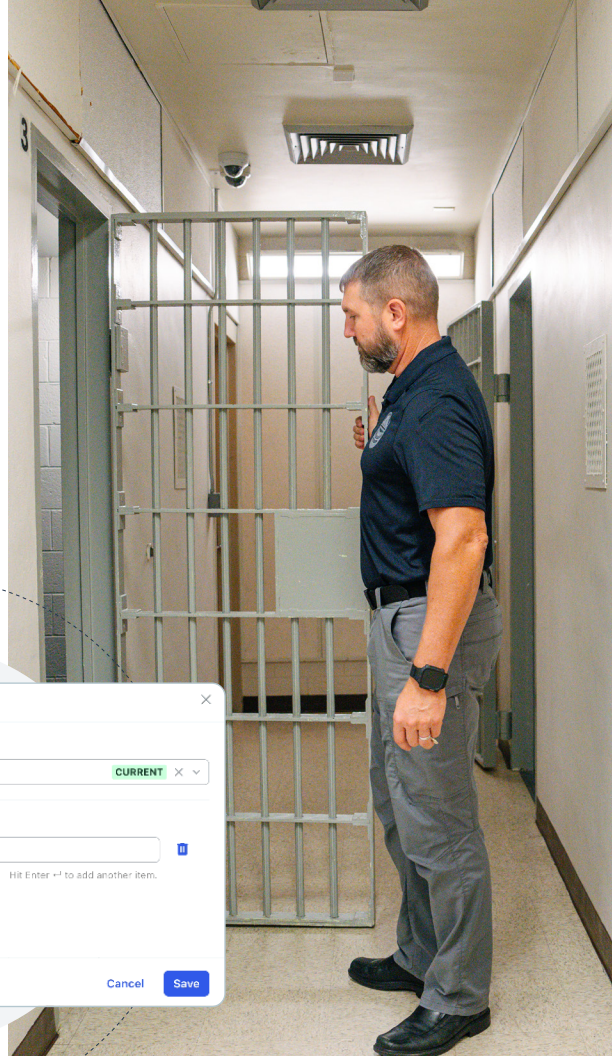
# Booking

Mark43 RMS, Booking

## Faster Booking. Monitor in Real-Time.

Mark43 simplifies the arrest-to-booking process with structured workflows and real-time visibility—saving time, reducing errors, and improving oversight.

- **Save Time & Cut Errors:** Auto-pull arrest details and charges from RMS and CAD
- **Streamline Booking:** Step-by-step workflows reduce repeat entry and speed up processing
- **Enhance Oversight:** Track activity, timelines, and trends in a secure, CJIS-compliant system



### Add Contraband Property

Location\*  
Blackfeet Adult Detention Center - Locker 3 CURRENT X

Category*	Quantity*	Description
<input type="text" value="Category"/>	<input type="text" value="0"/>	<input type="text" value="Description"/>

Hit Enter +1 to add another item.

+ Add Alcohol Drugs Sharp objects

Cancel Save

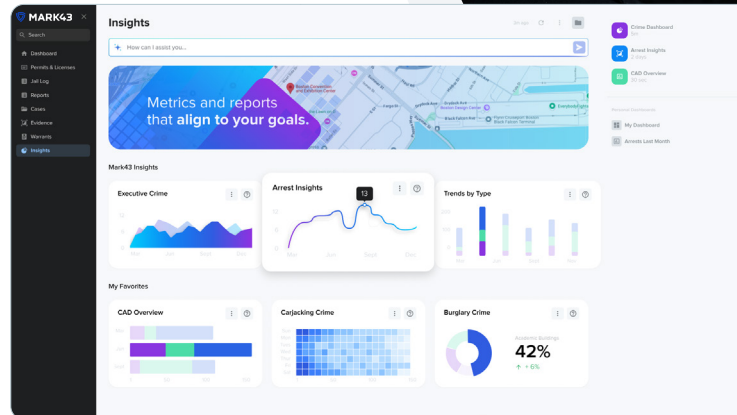
# Managing Operations

Mark43 Insights

## Operational Clarity. Data-Driven Decisions. Transparent Communication.

Mark43 Insights transforms data into action, helping users and executives make informed decisions, respond quickly, and build trust through transparency.

- **Monitor What Matters:** Dashboards track response times, arrest trends, workload, and more
- **Act on Trends Early:** Equip leadership with insights to allocate resources effectively and tackle hot spots
- **Build Public Trust:** Share accurate, secure, and transparent performance data with stakeholders



# Unified Operations. Multiplied Impact.

Mark43 brings your operations together—cutting out duplicate data entry and helping your team make faster, smarter decisions with real-time information. The result is greater efficiency, reduced paperwork, and more time spent in the field.



Mark43 CAD



Mark43 First Responder



Mark43 OnScene



Mark43 RMS



Case Management  
Link Analysis  
Universal Search



RMS Booking



Mark43 Insights

Universal Search Engine

Mark43 AI

Unified Data

Cloud-Native Platform

Integrated Ecosystem



### Sensors

(Gunshot Detection,  
Alarms)



### Emergency Response

(911, RapidSOS,  
Carbyne)



### DFR

(Drone as First  
Responder)



### Cameras

(BWC, Dash Cam,  
LPR, CCTV)



### Devices

(Mobile, Smart  
Watch)



### Workflow

(CAD, RMS, JMS)



### Data

(CJIS, ATF, NCIC,  
Agency Shared)



# Smarter Decisions. Faster Response.

Mark43 helps agencies work smarter and faster with real-time data, easy-to-use tools, and mobile access. From dispatch to case closure, it gives officers and leaders the information they need to act quickly, spot trends, and make better decisions.

64%

Reduction in  
response times

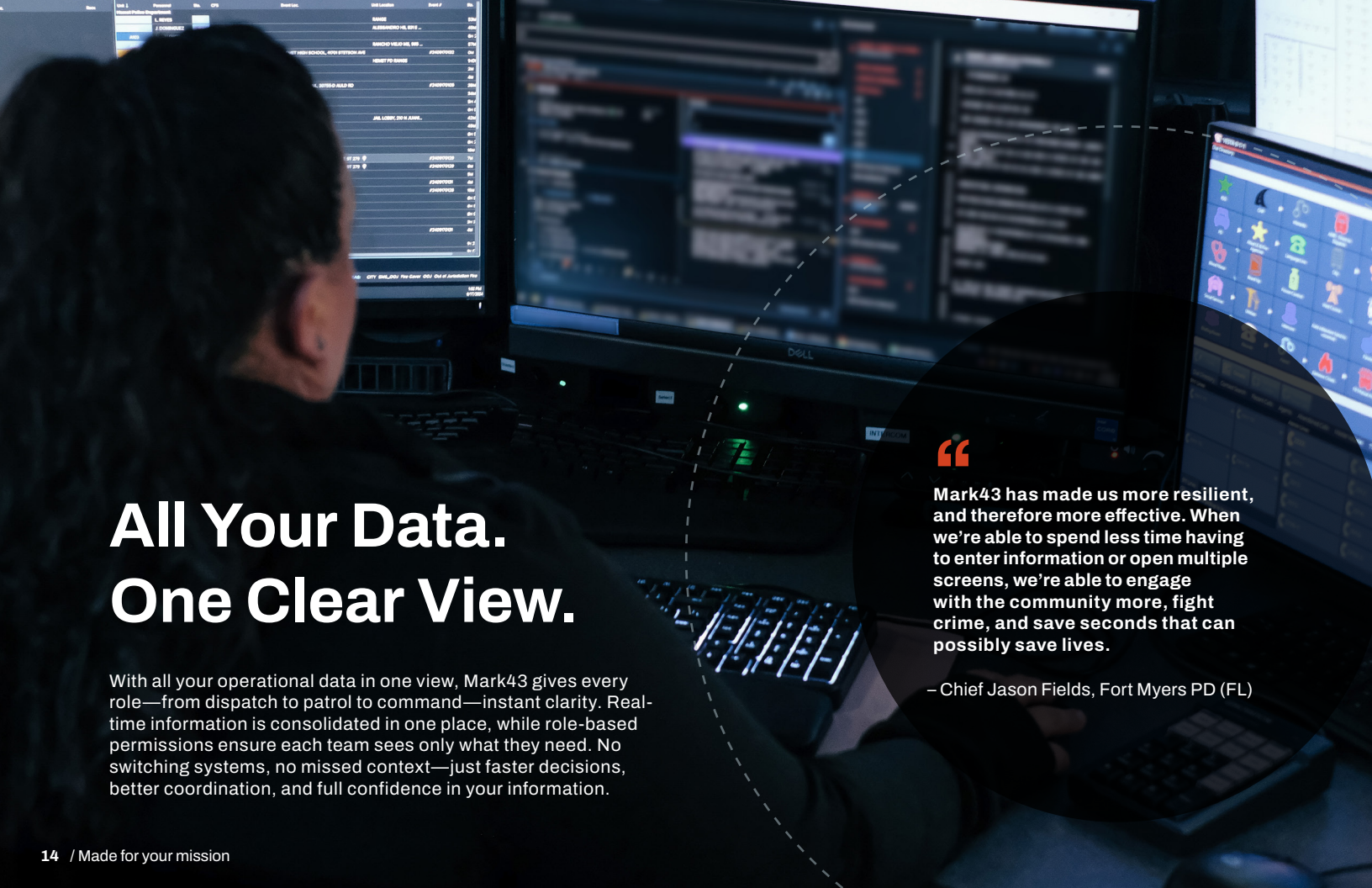
80%

Reduction in incident/  
offense report writing  
time

“

**Mark43 boosts our ability to access critical data in real-time, ensure faster deployments, and share mission critical information with our partners across the state. It means more time in the field and less time writing reports.**

– Jason Bowie, Cabinet Secretary, New Mexico  
Department of Public Safety



# All Your Data. One Clear View.

With all your operational data in one view, Mark43 gives every role—from dispatch to patrol to command—instant clarity. Real-time information is consolidated in one place, while role-based permissions ensure each team sees only what they need. No switching systems, no missed context—just faster decisions, better coordination, and full confidence in your information.

“

Mark43 has made us more resilient, and therefore more effective. When we're able to spend less time having to enter information or open multiple screens, we're able to engage with the community more, fight crime, and save seconds that can possibly save lives.

– Chief Jason Fields, Fort Myers PD (FL)

# Always Up to Date, Always Available.

With Mark43, your agency can focus on public safety, not managing technology. Our cloud-native platform is always available and up to date—with built-in compliance that reduces the need for IT support. Mark43 keeps your first responders online even during major events, so they're ready when it matters most.



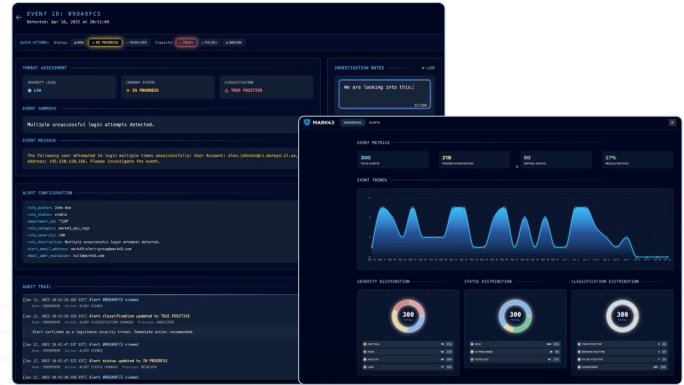
**During Hurricane Ian when we lost all communication with the city network we came back and got mobile air cards and were able to set up our dispatch with Mark43 CAD and RMS just from those air cards. We never missed a beat—we lost everything else except for Mark43 CAD and RMS.**

– Lieutenant Daniel Morency, Fort Myers PD (FL)



# Secure & Compliant.

Mark43 is built for the high-stakes needs of public safety, delivering industry-leading cybersecurity and compliance. Hosted on AWS GovCloud and using zero-trust design, it keeps data safe with end-to-end encryption, access controls, and continuous monitoring. With CJIS, FedRAMP High, GovRAMP High (formerly StateRAMP), and NIBRS compliance support, agencies stay secure and operational—no extra IT needed.



It was time for a tech overhaul, and Mark43 emerged as the clear partner to get the job done. By upgrading to Mark43's cloud-native CAD and RMS solutions, we are enhancing our operational efficiency, reducing the risk of cybersecurity breaches, and reinforcing our commitment to our officers and community. Mark43 will empower our agency with real-time data sharing, streamlined communication, and access from anywhere, ultimately making Montville a safer place for everyone.

— Chief Andrew Caggiano, Montville Township PD (NJ)

# Stronger Together.

At Mark43, we believe public safety works best as a team effort. That's why we work with over 150 technology, integration and business partners to offer stronger, more efficient solutions for our customers.



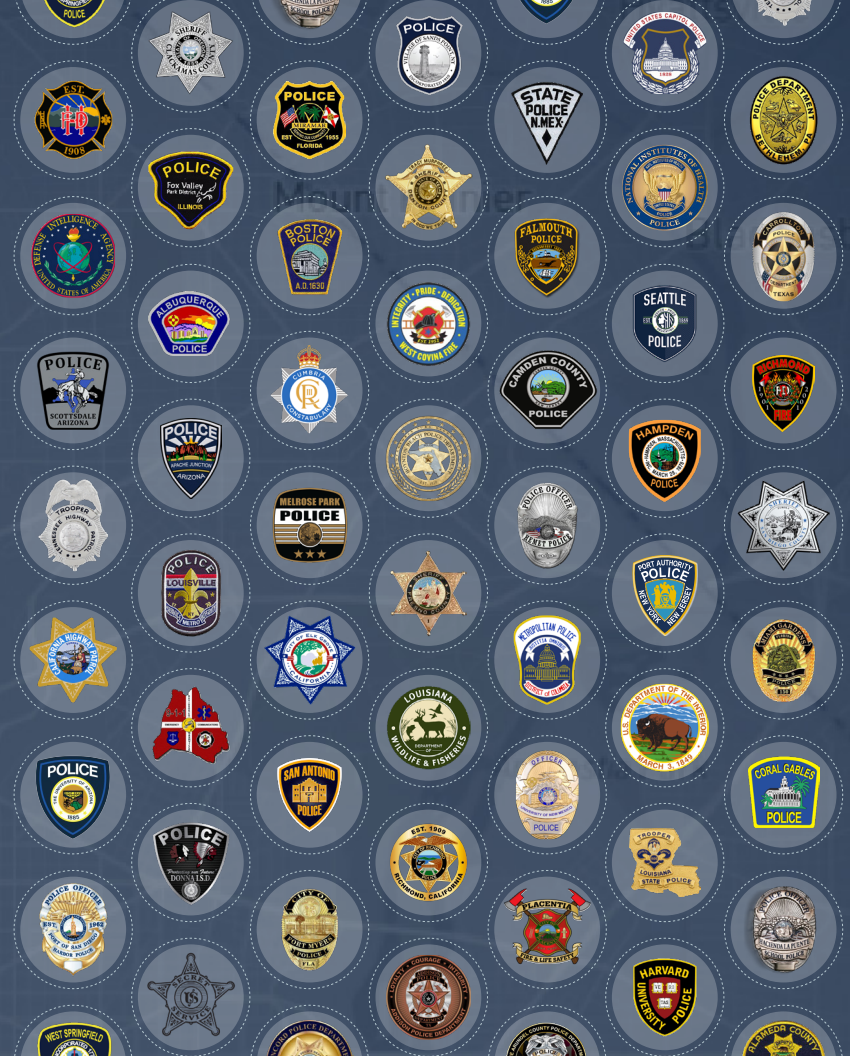
Mark43 is an important cog in a large important technology wheel. The ability to integrate therefore becomes one of your strongest assets and the ease of combining our existing technology like Flock, Aerodome, and Axon seamlessly into the Mark43 technology was a key factor in moving forward. Even if you have a great product, if it works in a silo, we're not interested. We need our data to flow.

– Assistant Chief Richard Slavin,  
Scottsdale PD (AZ)



# Proud to Serve the Ones That Serve.

- Over 300 agencies using the Mark43 Public Safety Platform
- Serving federal, state, and local law enforcement
- Operating across the U.S. and U.K.
- Supporting regional and rural agencies with configurable solutions
- Used by leading campus public safety agencies nationwide



# Built Differently. Built for Your Agency.



## Easy to Use

Modern, intuitive user experience makes it simple to learn and use

## Intelligent & Data Driven

Provides more context and enables better decisions

## Cloud-Native

Ensures scalability, continuous uptime, and performance with no IT maintenance required

## Customer-Focused

Access to a single partner, 24/7 support team, designated customer experience manager, and other resources to help you be successful across your operations

## Secure & Compliant

With all federal, state, and local regulatory requirements

## Trusted Leader Innovation

Supporting 300+ agencies, our expert team and SaaS model deliver continuous innovation, automatic updates, and hassle-free operations

## Open & Flexible


Open API supporting 150+ integrations to ingest and connect data sources to your workflow


Ready to modernize your operations?  
**Let's talk.**

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