

# Trends Shaping

# U.S. Public Safety

**in 2025**

There's a new emergency in public safety.

Nationwide, first responders contend with second-rate, outdated systems while trying to protect us from crime, cyber threats, and natural disasters.

But your squad and the public you serve deserve better.

As agencies look to evolve operations and embrace innovation in 2025, AI, resilient cybersecurity infrastructure, comprehensive data analytics, and interoperable platforms will emerge as necessities.

## A Need for Tech-Forward Policing



**76%** of law enforcement spent over half their shift completing paperwork



**84%** of law enforcement said their agency had a cybersecurity issue, and 89% cited at least one CAD outage impacting response times



**86%** of first responders believe data reporting needs improvement at their agencies and cite time savings as the top reason



**51%** of law enforcement must log in to 4-6 applications for their role daily, and 88% feel that this impacts their efficiency in completing assignments

## A Siren Call for Change

Law enforcement recognizes the need for technology upgrades:



**87%** believe AI is transforming the public safety industry for the better



**89%** are concerned about how their legacy tech systems would handle a tactical response during a major event



**88%** acknowledge that new, modern technology would help them better serve the community



**97%** agree that tools saving time and reducing report redundancies would improve efficiency

Adopting modern technology supports better community outcomes:



**65%** of law enforcement say AI would help them be more productive and efficient, and 89% believe AI would help their agencies reduce crime



**83%** of public safety professionals believe the public would feel better if their local public safety agencies were required to adhere to federal government security standards like FedRAMP



**83%** of first responders think the public should have more access to crime data and statistics



**99%** of law enforcement state it would be helpful to have a single, consolidated platform that integrates all the data sources they currently use



Download the full report to unlock more insights.

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Propeller Insight surveyed 538 public safety professionals online between October 2 and October 23, 2024.