

Mark43 Alternate CAD

Reduce emergency downtime with responsive and resilient technology

Public safety is constantly pressured with evolving threats and heightened expectations. Natural disasters, cyberattacks, and system outages put technology and data at risk. Siloed platforms leave agencies stranded amidst outages and breaches. Agencies must protect their systems, sustain operations, access appropriate resources, and collaborate across all necessary channels as events transpire.

Mark43 Alternate CAD is designed to serve as a backup to your community's primary CAD, providing the modern technology needed to keep your agency operating and constantly connected. Mark43 offers a resilient, user-friendly cloud-native platform, allowing it to operate without interruption during natural disasters and other emergencies impacting the city, state or region. Innovative, reliable and best-in-class technology is vital so that first responders can keep working when their community needs them the most, in circumstances when the primary CAD systems have gone down. When the primary CAD is impacted by extreme weather or a critical incident, having the Mark43 Alternate CAD in place will ensure there aren't interruptions to potentially lifesaving response. Mark43 CAD also provides vital functionality that pinpoints exact locations, provides enhanced mapping functionality and easily displays data for increased situational awareness when officers arrive at calls, enhancing both officer safety and their ability to meet the specific needs of their community.

Stay connected during your most pressing times

Mark43 operates across three geographically diverse availability zones, located across different flood zones and seismic planes, to ensure maximum resiliency to outages and disasters. Dispatchers and first responders can continue sharing and receiving critical data throughout their mission.

Protect your data with the strongest security posture possible

Modern architecture ensures that your data is protected using the latest in cybersecurity technology and best practices. By partnering with AWS, Mark43 has the most advanced security posture available to public safety.

Scale your environment to quickly adjust to changing demands

Benefit from unmatched accessibility. Mark43 is the only cloud-native RMS and CAD platform, enabling Mark43 to minimize downtime during any disruption by continuously backing up data across multiple geographically dispersed availability zones. AWS GovCloud provides agencies with the best-in-class resiliency available. Regardless of whether manmade or natural disasters hit a particular part of the country, your data and access to Mark43 will be intact.

Implement and train with ease

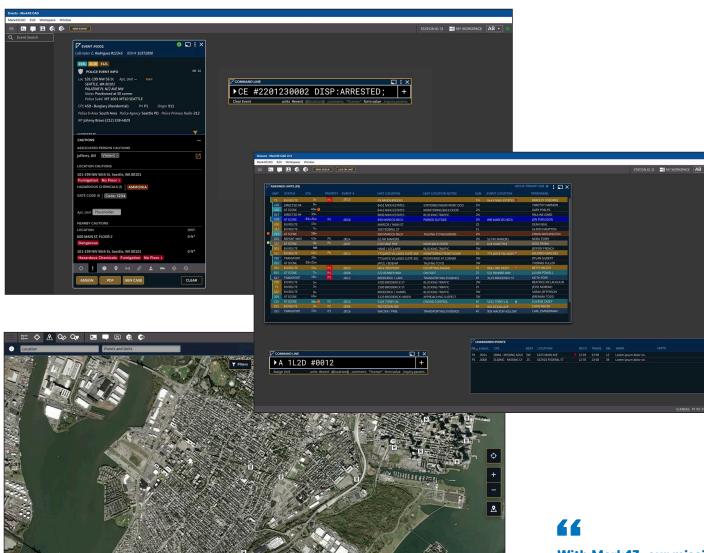
User-friendly, cloud-native technology ensures you are up and running in a matter of weeks. With dedicated customer support, Mark43 will provide 24/7 steadfast assistance that is second to none to address customer needs and questions as they arise.



It is critical that our dispatchers have tools that they can rely on in a true emergency, supporting them in what is already a difficult job. The resiliency of the Mark43 CAD means that during an emergency or a natural disaster, our first responders can remain where they belong, answering calls and helping our community.

- Stephen Martini,
Nashville's Emergency
Communications Director





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With Mark43, our missioncritical systems stay operational during the worst weather conditions. Partner jurisdictions experience significant technology outages, but LSP keeps running.

- Analyst Carpenter, Louisiana State Police