

Mark43 RMS

Comprehensive report-writing to enhance agency efficiency and effectiveness.



The siloed, time-consuming report-writing process is distracting and competes with public safety's greater mission — serving your community. Many agencies struggle to find a solution that benefits the entire agency and allows for better community engagement. Other agencies feel stuck with their current records management system (RMS) because of the historically daunting task of implementation.

Mark43 RMS delivers the fast, reliable, and user-friendly experience your agency deserves. Mark43 RMS enhances day-to-day satisfaction and overall performance for everyone within public safety. The cloud-native platform allows for modern, cutting-edge technology to be implemented and maintained at scale. Innovation becomes a first-class pillar of your agency. Support from product experts, comprehensive documentation, ongoing learning opportunities, and a robust public safety user community are all included in Mark43's success ecosystem and provide the resources your agency needs every step of the way.

KEY BENEFITS

- **Write reports faster**
Mobile-first design, along with AI tools like ReportAI and BriefAI, enable faster report-writing, case management, and joint offense/arrest reporting. The optimized user experience allows for intuitive workflows and reduces manual input.
- **Enhance work performance and job satisfaction**
Agency-wide collaboration and full integration are key to efficiently collecting information and decreasing time spent on administrative tasks.
- **Depend on clean and useful data**
Mark43 is capable of achieving a zero percent error rate in NIBRS compliance. Mark43 RMS's integration capabilities create a data hub that facilitates informed decisions driven by actionable data insights.
- **Increase community engagement**
Time back from administrative tasks means more time focused on your community. Agencies experience better community interactions when they use a responsive and comprehensive RMS.



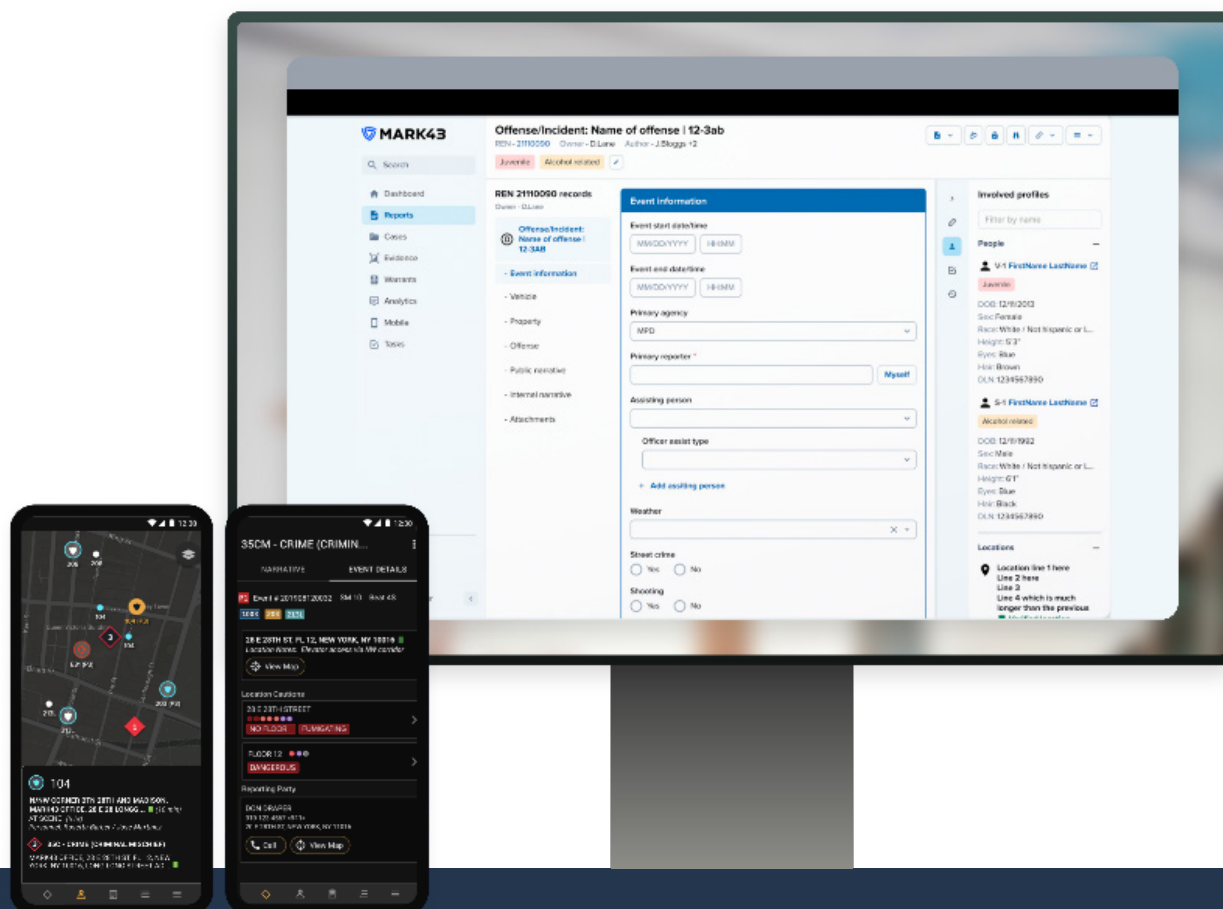
San Antonio Police Department acquiring a new RMS was one of the best parts of my 32-year career.

**- Deputy Chief Karen Falks,
San Antonio Police Department**



You can have all of the great ideas in the world, but without a great partner, your accomplishments will be in vain. We've made great strides and implemented forward-thinking and proactive approaches to adopting new technologies. Mark43 has helped us expedite this change and be more efficient.

**- CI. Lamar Davis,
Louisiana State Police**



PRODUCT FEATURES

- Easy error validation and reconciliation**
 Mark43 RMS was built around NIBRS compliance to materially reduce the need for correcting and resubmitting reports. Error validation is easy with plain-language callouts and a direct link to click into that part of the form.
- Digital content management**
 Work with all of the facts at your disposal by linking records, documents, and multimedia from external systems to your agency's active reports and cases.
- One screen documentation**
 Tab-hunting is a daunting task that you will never have to do again. User experience is at the forefront of our mobile-first design, so you can collect and view information in a consolidated, single-page, and easy-to-use interface.
- Configurable, innovative product enhancements**
 Your agency's needs are accounted for thanks to many configuration options. Ongoing upgrades and quarterly product enhancements are provided at no additional cost and require little effort from your team.

STATS

50 to 80 percent decrease

arrest and offense report writing time

2 to 5 weeks

for full agency training and adoption

0% error rate

possible with a system that supports NIBRS compliance